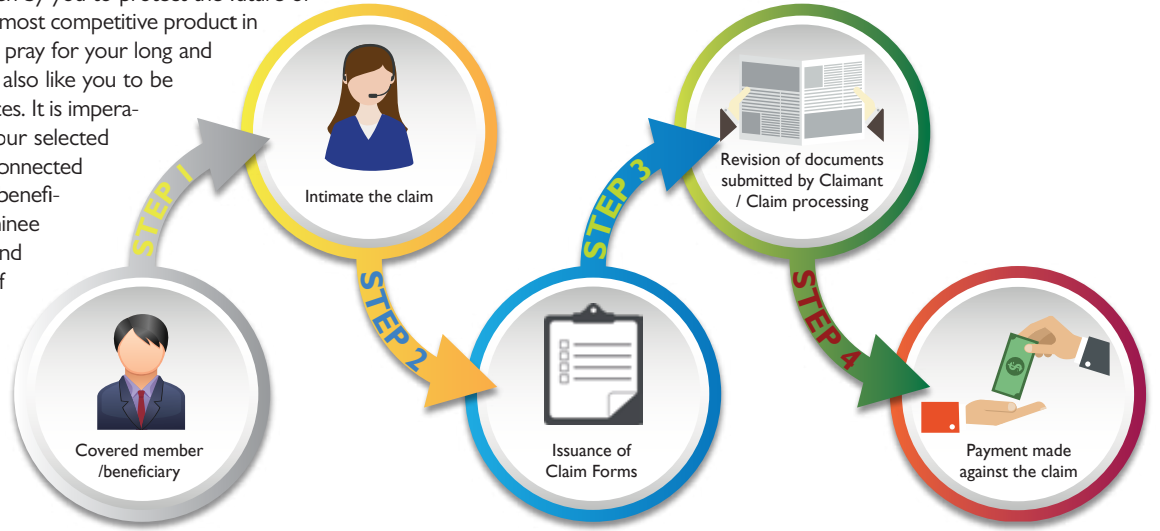


PAK-QATAR FAMILY TAKAFUL LIMITED

HOW TO LAUNCH A CLAIM?

We welcome you wholeheartedly at Pak-Qatar Family Takaful (PQFT) and appreciate the sound decision taken by you to protect the future of your loved ones and choosing the most competitive product in the Takaful industry. We at PQFT pray for your long and healthy life at all times, but would also like you to be prepared in unwanted circumstances. It is imperative that to get the best out of your selected product you discuss the benefits connected to your membership with your beneficiary/nominee. In case if the nominee is a minor, appoint a guardian and inform them about the benefits of your membership. In addition inform them about the steps mentioned below regarding how to launch a claim so that no deserving beneficiary/nominee is burdened at the time of hardship.



Filing of Claim(s):

Pak-Qatar Family Takaful Limited (PQFT) pledges to provide efficient claims processing. To make this possible, PQFT requests that claimant submit claim(s) promptly and include all necessary documents/formalities. Our claim settlement procedure is prompt, hassle-free and comprises of three 3 simple steps.

STEP 1 – Intimation:

A claim can be lodged for benefit(s) under the membership by submitting written intimation from the Takaful Member/Claimant (as the case may be) under his/her signature. Always remember to mention the Event Date, Cause of the Event and Current Address of the Claimant(s) while submitting the claim intimation. Claim intimation in writing can be sent to postal/email address listed below or to the nearest PQFT branch.

Addressed to: Claims Department – Head Office
 Pak-Qatar Family Takaful Limited
 Suite No. 102-105, Business Arcade, Block-6,
 P.E.C.H.S, Shakra-e-Faisal, Karachi-75400.
 Phone: (92 21)34311747-56 Fax: (92 21)34386451 (Ext: 162)
 UAN: 111-TAKAFUL(825-238).
 email: life.claims@pakqatar.com.pk
 website: www.pakqatar.com.pk

STEP 2 - Complete Claim Forms

Upon intimation of an event, PQFT will register and acknowledge the claim and release relevant forms within 7 working days for filing proof of loss which are required based on the nature of events and/or nature of claim. The extent of information required may vary based on the nature of event and/or nature of claim. The relevant document(s) & form(s) properly completed, signed and witnessed/attested must be returned to PQFT for which the claim is made.

STEP 3 - Settlement & Payment:

A claim is approved & the payment cheque is issued to the rightful nominee/beneficiary against the claim as soon as complete forms along with the required documents are received to the satisfaction of PQFT.

Documents Required for Processing of Death/Disability Claim

Death (Natural / Accidental)	Disability (Natural / Accidental)
<ul style="list-style-type: none"> 📄 Claimant's statement (information of the claimant and deceased) 📄 Medical Attendant's Statement (completed by medical attendant) <p>*check claim forms for additional requirements.</p>	<ul style="list-style-type: none"> 📄 Claimant's statement (information of the Covered member and Event) 📄 Medical Attendant's Statement (completed by medical attendant) <p>*check claim forms for additional requirements.</p>