



Frequently Asked Questions (FAQs)

Private Car Comprehensive

Q. Will I get compensation if my car is being torched during a public protest or a riot?

Yes. Damage to vehicle under this policy is covered if caused due to Riot or protest

Q. Will I be indemnified in case of an accident if someone else is driving my car?

Yes covered but the person who holds the driving license.

Q. What are the geographical parameters of my coverage?

All over Pakistan.

Q. Am I covered in case of an accident while driving a car not belonging to me?

No.

Q. How would I be indemnified in case of loss?

Indemnity could be in the form of reimbursement, repair or replacement of parts depending upon the type of loss.

Q. What do I have to do in case of snatching or accident?

Immediately inform Police Helpline 15 and Tracker Company (If tracker installed). File an FIR (in case of snatching) and lodge a claim at Pak-Qatar General Takaful Limited. Email: claims@pakqatar.com.pk

Q. Is car tracker mandatory for Takaful coverage of my car?

Tracker is mandatory for: Suzuki Bolan, Ravi Mehran, Toyota Corolla XLI, GLI, UP TO 5 years old vehicles (Manufacturing year).

Q. Can the Takaful coverage and vehicle ownership be under different names?

No. Registration and Takaful coverage of vehicle should be same.